



## FAQS FOR SUMMER 2021 CHILDRENS PROGRAMS

### PARKING

Houston Arboretum & Nature Center – 610 Entrance

Located at 120 W Loop N Freeway, Houston, TX 77024

Parking is free for members, and \$5 per day for nonmembers. Parking can be paid at the parking meters or via the Park Houston Mobile App. Parking is free on Thursdays.

### DAILY ROUTINE

Most programs are held primarily outdoors. In the event of heavy rains or thundering and lightning, program may be moved to an indoor classroom or under the building's covered outdoor area. At this time, masks are required to be worn inside our Nature Center, including our classroom areas

Classes will have a break to refill water bottles, use the restroom, and refuel our bodies. Please provide a snack for your child.

### PARENT AND SIBLING PARTICIPATION

Children registered for classes ages 5 and up will need to be dropped off, and then picked up once the class has ended. Upon arrival, please follow the signage to your class check-in location. For safety reasons, campers must be brought to the class check-in location and be signed in by an adult. Children are not allowed to enter the property alone.

You may sign in your child as early as 15 minutes before the start of class. Campers must be picked up by 15 minutes after the end of class. A \$1.00 per minute charge will be applied for late pickup.

Parents or guardians of drop-off only classes for older children may remain at the Houston Arboretum during class. However, they are not allowed to attend the class but are welcome to explore our grounds.

### WHAT TO WEAR

Closed-toed shoes, comfortable play clothes that can get dirty during craft activities and outdoor hikes, and protection from the sun/heat. Some activities may have specific needs, those will be emailed to you before your class/program.



## CLASS TIME

Classes vary in length and up to 3 hours. Classes are primarily outdoors with possible indoor activities.

## ALLERGIES AND MEDICAL CONDITIONS

Please ensure that you have filled our Emergency Contact and Medical Information form. If you have forgotten anything or wish to add information, please contact Tiffany Ritter at [tritter@houstonarboretum.org](mailto:tritter@houstonarboretum.org) **The Houston Arboretum does not administer medications.**

## HEAT SAFETY

Please come prepared for the Houston weather. This includes a water bottle, hat, and sunscreen to help protect you and your child from the summer heat. The teaching staff are informed of heat safety and how to identify signs of distress.

## MOSQUITOES

We will provide insect repellent with 25% DEET as the active ingredient. You are welcome to bring your own repellent with your child but please note that the Centers for Disease Control does not recommend Citronella or other botanical repellents except for those containing oil of lemon eucalyptus.

## PHOTOGRAPHY

Photos are frequently taken during our programs. These photos are used primarily for the promotion of our Children's Programming. Occasionally, photos are used on the Houston Arboretum's social media pages or local news TV, newspapers, and magazines. If you would not like your child photographed or videoed, please inform our Registrar, Christina Spade, at [cspade@houstonarboretum.org](mailto:cspade@houstonarboretum.org).

## CANCELLATION POLICY

All sales are considered final. Please refer to our website for our cancellation policy or contact Christina Spade at [cspade@houstonarboretum.org](mailto:cspade@houstonarboretum.org).