WINTER CAMP: FREQUENTLY ASKED QUESTIONS

PARKING

Houston Arboretum & Nature Center – 610 Entrance

Located at 120 W Loop N Freeway, Houston, TX 77024

Parents will receive an email with a parking pass to be used during drop-off and pickup times.

Parking is free for members, and $5 per day for nonmembers. Parking can be paid at the parking meters or via the ParkHouston or ParkMobile App. Parking is free on Thursdays.

DROP-OFF AND PICKUP

For safety reasons, campers must be accompanied to check-in and be signed in by an adult. Children are not allowed to enter the property alone. You may sign in your child as early as 8:45 am. There will be signs directing you to the sign-in tables which will be set up by the outside entrances to each classroom.

Campers must be picked up no later than 15 minutes after the end of class. A $1.00 per minute charge will be applied for late pickup. Campers must be signed out by a designated adult prior to leaving. If someone else will be picking up your child that day, you must inform the Camp Teacher at drop-off.

DAILY ROUTINE

Our programs are a combination of hands-on science activities, nature hikes, outdoor games, and live animal encounters. This program will have both indoor and outdoor components. Each class will have a mid-morning snack, and full-day campers will have a lunch break at 12 pm.

COVID-19 POLICIES

Please visit our website for our current COVID policies. These policies are updated regularly and may change as needed prior to camp starting based on the most current recommendations from the Centers for Disease Control.
PARENTS AND SIBLINGS ATTENDANCE

Parents or guardians and siblings of campers are not permitted to attend class, but are welcome to explore the Arboretum’s grounds on their own.

CLASS TIME

Camp begins at 9 am and ends at 3 pm. The 4 year old class begins at 9 am and ends at 12 pm.

WHAT TO WEAR

Arrive dressed in closed-toe shoes and comfortable play clothes. Sandals are not permitted for safety reasons. Be prepared for the weather with a hat, sunscreen, jacket, rain coat, or rain boots, as needed.

LUNCH AND SNACKS

Each child will need to bring a refillable water bottle and a mid-morning snack. If your child is attending the full-day camp, please provide a lunch for them to eat. Healthy and hearty snacks and lunches are important to help keep your child fueled and energized for the day’s activities.

ALLERGIES AND MEDICAL CONDITIONS

Please ensure that you have completed our Emergency Contact and Medical Information Form. If you need to make any changes to these forms, please contact Tiffany Ritter at tritter@houstonarboretum.org. The Houston Arboretum does not administer medications.

WEATHER

Come prepared for the Houston weather including heat, cold, and/or rain. Our programs are rain or shine, and campers may still go out in light rain. An indoor program will be provided in the event of severe weather, thundering, or lightning.

MOSQUITOES

We will provide insect repellent with 25% DEET as the active ingredient. You are welcome to bring your own repellent with your child but please note that the Centers for Disease Control does not recommend Citronella or other botanical repellents except for those containing oil of lemon eucalyptus.
PHOTOGRAPHY

Photos are frequently taken during our programs. These photos are used primarily for the promotion of our Children’s Programming. Occasionally, photos are used on the Houston Arboretum’s social media pages or local news TV, newspapers, and magazines. If you would not like your child photographed or videoed, please inform our Registrar, Christina Spade, at cspade@houstonarboretum.org.

CANCELLATION POLICY

All sales are considered final.

Please refer to our website for our cancellation policy or contact Christina Spade at cspade@houstonarboretum.org.