



## SPRING BREAK CAMP: FREQUENTLY ASKED QUESTIONS

### WHO TO CONTACT

Registrar – Abby Greer, [agreer@houstonarboretum.org](mailto:agreer@houstonarboretum.org)

Camp Coordinator – Alondra Cavazos, [campcoordinator@houstonarboretum.org](mailto:campcoordinator@houstonarboretum.org)

Education Director – Tiffany Ritter, [tritter@houstonarboretum.org](mailto:tritter@houstonarboretum.org)

Early or Late arrivals or pickups – please call 713-681-8433

### PARKING

Houston Arboretum & Nature Center – 610 Entrance

Located at 120 W Loop N Freeway, Houston, TX 77024

Parents will receive an email with a parking pass that can be used during drop-off and pickup times. If you are unable to print at home, or forget yours, extras are available from teachers.

Parking is free for members, and \$6.50 per day for nonmembers. Parking can be paid for at the parking meters or via the Park Houston Mobile App. Parking is free on Thursdays.

### DROP-OFF AND PICKUP

For safety reasons, campers must be accompanied to check-in and be signed in by an adult. Children are not allowed to enter the property alone. There will be signs directing you to the sign-in areas. Campers may be signed in beginning at 8:45am.

We are using a new system called Brightwheel. Please check out the link for more questions regarding our change.

[help.mybrightwheel.com/for-guardians](https://help.mybrightwheel.com/for-guardians)

Campers must be picked up at the end of class. **A \$1.00 per minute charge will be charged for late pickup.** Campers must be signed out by a designated adult prior to leaving. If someone else will be picking up your child that day, you must inform the Camp Teacher at drop-off.

### CLASS TIME

Camp begins at 9 am for all classes.



Class ends at 12pm for half-day campers and 3pm for full-day campers.

## **DAILY ROUTINE**

Our programs are a combination of hands-on science activities, nature hikes, outdoor games, and live animal encounters. This program will have both indoor and outdoor components. Each class will have a mid-morning snack and full-day campers will have a restful lunch break from 12-12:45pm where they will be shown nature videos or play games after eating.

## **LUNCH AND SNACKS**

Each child will need to bring a refillable water bottle and a mid-morning snack. If your child is attending the full-day camp, please provide a lunch for them to eat. Healthy, hearty snacks and lunches are important to keep your child fueled and energized for the day's activities. In the case that a camper has severe food allergies, families will be notified the week prior to camp of any classroom food restrictions.

## **AGE GROUPS & REQUIREMENTS**

We strictly enforce age requirements. Your child must be the correct age for each registered class or camp week.

Half-day classes are only available for 4-year-old campers.

All campers, regardless of abilities or disabilities, must be capable of exhibiting respectful behavior and attending camp without an aide.

## **WHAT TO WEAR**

Arrive dressed in closed-toe shoes and comfortable play clothes. Sandals are not permitted for safety reasons. Be prepared for the weather including hat, sunscreen, jackets, raincoat, or rain boots, as needed. A backpack is recommended for keeping belongings together. Please label everything with your camper's name. Items left at the end of each week will be placed into Lost & Found located in the Nature Shop.

## **PARENTS AND SIBLINGS ATTENDANCE**

Parents, guardians, and siblings of campers are not permitted to attend class but are welcome to explore the Arboretum's grounds on their own.

## **ALLERGIES AND MEDICAL CONDITIONS**



Please ensure you provide all pertinent medical information and emergency contacts during the registration process.

A FARE emergency care plan form must be provided for any camper with severe allergies that may require an emergency response.

All campers, regardless of abilities or disabilities, must be capable of exhibiting respectful behavior and attending camp without an aide.

To make any changes to this information, or if you wish to discuss specific needs for your camper, please contact our Camp Coordinator – Alondra Cavazos, [campcoordinator@houstonarboretum.org](mailto:campcoordinator@houstonarboretum.org)

**The Houston Arboretum does not administer medications.**

## **WEATHER**

Come prepared for the Houston weather including heat, cold, and/or rain. Our programs are rain or shine, and campers may still go out in light rain. An indoor program will be provided in case of severe weather, thunder, or lightning.

## **MOSQUITOES**

We will provide insect repellent with 25% DEET as the active ingredient. You are welcome to bring your own repellent with your child but please note that the [Centers for Disease Control](#) do not recommend Citronella or other botanical repellents except for those containing oil of lemon eucalyptus.

## **PHOTOGRAPHY**

Photos are frequently taken during our programs. These photos are used to promote our Children's Programming. Occasionally, photos are used on the Houston Arboretum's social media pages or local news TV, newspapers, and magazines. If you would not like your child photographed or videoed, please inform our Registrar, – Abby Greer, [agreer@houstonarboretum.org](mailto:agreer@houstonarboretum.org)

## **HEALTH & SAFETY**

The health and safety of our campers, volunteers, staff, and guests is our first priority. Our nature camps have extensive safety procedures and training for both volunteers and staff, including heat stress.



Our camp teachers are experienced educators who enjoy working with children and sharing their passion for nature and wildlife. All teachers, interns, and volunteers have passed a background check.

Please visit our website for [current visitor policies](#).

### **CANCELLATION POLICY**

All sales are considered final.

Please refer to our website for our [cancellation policy](#) or contact Registrar – Abby Greer, [agreer@houstonarboretum.org](mailto:agreer@houstonarboretum.org)